



**Technical Service
BULLETIN**

January 26, 2006

Title:
SLIDING DOOR RATTLE

Models:
'04 – '06 Sienna

TSB

REVISED
NV001-06
NVH

TSB REVISION NOTICE:

- **August 29, 2006:** The Production Change Information table has been updated to include wildcards for the check digit and VDS digit in the VINs.
- **February 8, 2006:** The Warranty Information table has been updated to include combo codes for each Op Code. The illustration in the "Introduction" section was moved to the "Part Location" section.

Previous versions of this TSB should be discarded.

TSB UPDATE NOTICE:

The information contained in this TSB supercedes TSB No. NV004-04. TSB No. NV004-04 is now obsolete and should be discarded.

Introduction The sliding door front striker plate and lock assembly on 2004 – 2006 model year Sienna vehicles have been redesigned in order to address customer complaints of rattles that occur under certain driving conditions. The improved front striker plate and lock assembly have a new coating that will reduce noise from contact between the front striker plate and the sliding door lock assembly when in the closed position.

- Applicable Vehicles**
- **2004** model year **Sienna** vehicles produced **BEFORE** the Striker Plate Production Change Effective VINs shown in this TSB.
 - **2004 – 2006** model year **Sienna** vehicles produced **AFTER** the Striker Plate Production Change Effective VINs and **BEFORE** the Lock Assembly Production Change Effective VINs shown in this TSB.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
NV5007	R & R Striker Plate Assembly (One Side)	0.2	69440-08020	91	99
Combo A	Opposite Side	0.2			
NV5010	R & R Lock Assembly (One Side)	0.6	69370-08020 69380-08020	91	55
Combo A	Opposite Side	0.6			

Applicable Warranty*:

This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



Production Change Information

Striker Plate Production Change Effective VINs:

MODEL	PRODUCTION CHANGE EFFECTIVE VIN	REPAIR PROCEDURE
Sienna	5TDZA2#C#4S037711	1
	5TDBA2#C#4S004162	

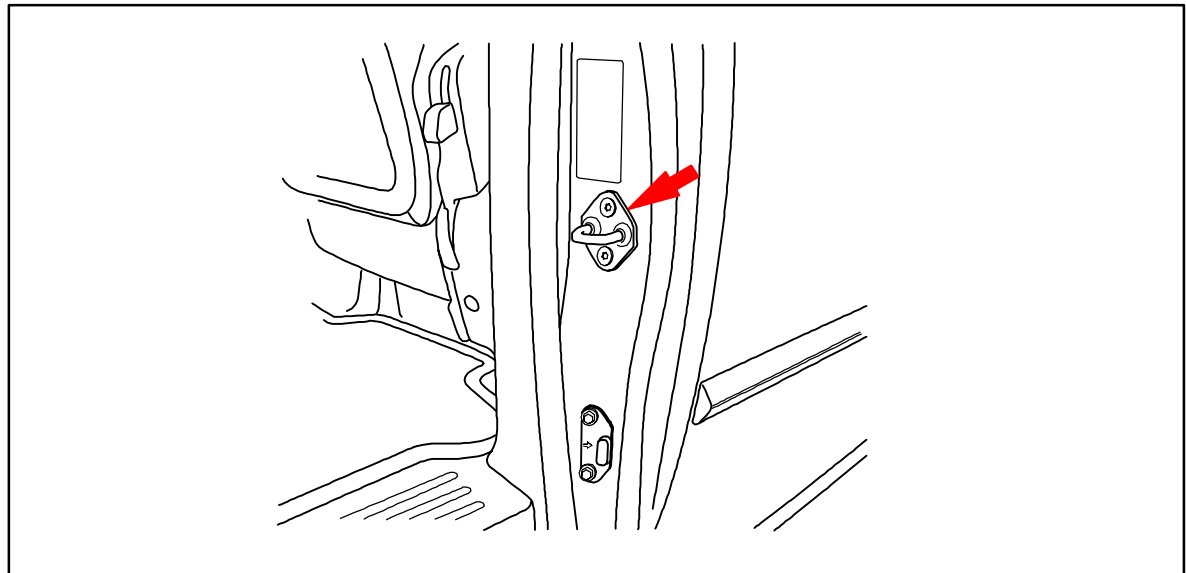
Lock Assembly Production Change Effective VINs:

MODEL	PRODUCTION CHANGE EFFECTIVE VIN	REPAIR PROCEDURE
Sienna	5TDZA2#C#6S443854	2
	5TDBA2#C#6S061215	

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
69440-08020	69440-08021	Plate Assembly, Lock Striker, Front	2
69370-08020	69370-08021	Lock Assembly, Slide Door, FR RH	1
69380-08020	69380-08021	Lock Assembly, Slide Door, FR LH	1

Part Location



- Repair Procedure 1** For vehicles produced BEFORE the Striker Plate Production Change Effective VINs, remove and replace the front striker plate and lock assemblies on both slide doors.
- Refer to the Technical Information System (TIS), 2004 model year Sienna Repair Manual: *Engine Hood/door: Slide Door: Adjustment and Overhaul*.
- Striker Plate Torque: 23 N•m (235 kgf•cm, 17 ft•lbf)**
- Lock Assembly Torque: 5 N•m (51 kgf•cm, 44 in.•lbf)**
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- Repair Procedure 2** For vehicles produced AFTER the Striker Plate Production Change Effective VINs and BEFORE the Lock Assembly Production Change Effective VINs, remove and replace the lock assemblies on both slide doors.
- Refer to TIS:
- 2004 or 2005 model year Sienna Repair Manual: *Engine Hood/door: Slide Door: Overhaul*.
 - 2006 model year Sienna Repair Manual: *Engine Hood / Door: Slide Door: Disassembly and Reassembly, Installation*.
- Lock Assembly Torque: 5 N•m (51 kgf•cm, 44 in.•lbf)**