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Interior - Seat Noise Complaints

[Notes](#)

Date: July 31, 2007

Order No.: S-B-91.00/37

Supercedes:

Group: 91

SUBJECT:

Model Year-All

Models All

Repairs for Noise Complaints Regarding Seats

This bulletin addresses complaints regarding noisy seats. Follow the steps to ensure that the problem is fixed correctly.

A. Repair Instructions

1. To better analyze the seat noises, maintain the customer's original seat positions, including cushion angles and backrest positions. It is a good idea to also store the customer's seat positions in vehicle memory.

Note: Seat noises can depend on individual seat positions involving the backrest and cushions as well as the manner in which customers enter and sit in the vehicle.

2. Analyze the noise problem with the customer present. Note their interpretations of various seat adjustments and resulting sounds from each seat and back rest positions.
3. Before performing any adjustments, be sure to unbolt the seat from the vehicle while keeping the electrical seat harness connected.
4. With the seat unbolted, use the seat control switch to move the seats over the entire adjustment ranges; i.e., all the way forward, back, up, down, etc.
5. Bolt the [seat back](#) into the vehicle. The majority of complaints will be remedied by simply loosening and refastening the seats.
6. If noise still exists, remedy with felt and lubrication as specified in the Noise Kit (see Parts Information). Use only the parts from this kit.

Qty.	Part Name	Part Number
1	Noise Kit	A000 580 03 50

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Interior - Noises From The Front Seats

[Notes](#)

Date: August 9, 2006

Order No.: P-B-91.10/112

Supersedes:

Group: 91

SUBJECT:

Model

203.040/052/054/056/061/064/065/076/081/084/087/092/261/264/281/284/740/747/764

Model 211.026/056/065/070/076/082/083/087/256/265/276/282/283/287

Model 219.375/376 Front Seat Noise Complaints

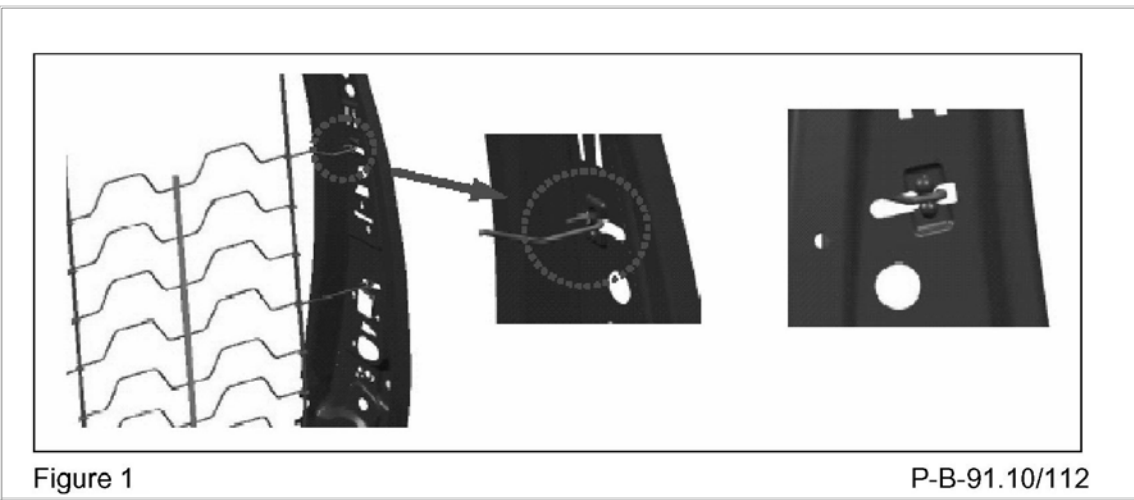
If you receive customer reports in the above model vehicles regarding noises from the front seats, check if the noise fits any of the six descriptions listed below and if yes, proceed as described.

- A. Noise when the load on the backrest [frame](#) changes (Model 203 only)
- B. Noise between seat [frame](#) brackets and [seat cushion](#) frame
- C. Noise from lower trim cover end (Model 211 and 219 only)
- D. Noise from perimeter of sidebag (Model 211 and 219 only)
- E. Rubbing noise between [seat cushion](#) and trim cover (Model 211 only)
- F. Noise from lumbar support in backrest at subfreezing temperatures (Code 403, 404, 433 or 434 only)

Note : Replacement of seat components for any of the noise complaints in issues A to E is not permitted. The claim in these cases will be debited.

A. Noise When Load on Backrest [Frame](#) Changes

1. Remove backrest cover. Refer to WIS document AR91.10-P-1910P.



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