



SERVICE BULLETIN	
PRODUCT:	LCD
BULLETIN NUMBER:	ASC20080411001
BULLETIN DATE:	April 11, 2008
MODELS:	LN40A650A1FXZA; LN46A650A1FXZA; LN52A650A1FXZA

SUBJECT: Firmware update to solve intermittent power turn off then turn on

SYMPTOM: The TV will turn itself off and then back on intermittently

PROCEDURE: How to process your warranty claim

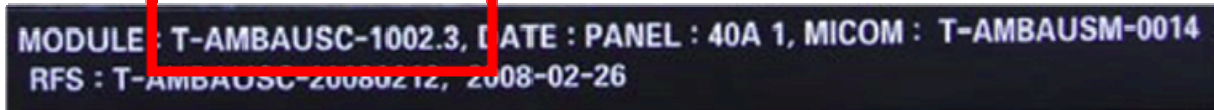
Samsung has recently suggested a firmware update to customers that have purchased the LN40A650A1F, LN46A650A1F, and LN52A650A1F. If you are contacted by a Samsung customer to perform a firmware update for any reason, refer them to the website below for instructions on how to update their firmware or to call 1-800-Samsung. Warranty claims for firmware adjustment only will not be accepted **unless** previously approved by either the Customer Care Center (supplying a transaction number), or your Regional Service Engineer (approving an existing service ticket).

However, the firmware version should always be confirmed and updated during normal service repairs. Refer to GSPN for service bulletin on firmware version and update instructions. Also, please note in any case Samsung will pay only one warranty claim for firmware update per serial number.

REPAIR: This is a software update only; no parts are required to correct this symptom

1. This problem was corrected in early production by either performing a software update or inserting an update kit into the shipping box.
2. First, check for current software version currently installed.
 - a. Press "Menu" on remote control
 - b. Scroll to "Setup"; press "Enter"
 - c. Scroll to "SW Setup"; press "Info"
 - d. Version number will display at the bottom of the screen (top line, see example below)

Example: T-AMBAUSC-1002.3 shows s/w version is 1002.3



3. If the current s/w version is not 1003.M or above and it is listed in the serial number range chart below; download the latest version from GSPN onto a memory drive and install into the TV. Instructions on how to download and install the latest version are included on GSPN.

Model	Start S/N	End S/N
LN40A650A1F	AL0R3CFQ200001	AL0R3CFQ200200
	AL0R3CLQ200001	AL0R3CLQ204409
	AL0R3CLQ300001	AL0R3CLQ300432
	AL0R3CLQ300433	AL0R3CLQ307912
	AL0R3CNQ200001	AL0R3CNQ200020
	AL0R3CNQ300002	AL0R3CNQ301278
LN46A650A1F	AL0S3CPQ300001	AL0S3CPQ300679
	AL0S3CFQ300001	AL0S3CFQ302065
	AL0S3CNQ200001	AL0S3CNQ207074
	AL0S3CNQ300001	AL0S3CNQ300872
	AL0S3CNQ300873	AL0S3CNQ312898
LN52A650A1F	AL0T3CFQ200001	AL0T3CFQ206554
	AL0T3CFQ300001	AL0T3CFQ301858
	AL0T3CFQ301859	AL0T3CFQ313232

Serial Number Range Chart

Note: Consult the Samsung Service Website at (service.samsungportal.com) for the Service Manual and other information on this product.

This information is published for experienced repair technicians only and is not intended for use by the public. It does not contain warnings to advise non-technical individuals of possible dangers in attempting to service a product. Only experienced professional technicians should repair products powered by electricity. Any attempt to service or repair the product or products dealt with in this information by anyone else could result in serious injury or death. Information provided in this bulletin is subject to change or update without notice.