



Applies To: **2005–07 Odyssey** – All Models With Rear Entertainment System

May 1, 2008

RES Headphones Don't Work in DVD Mode

(Supersedes 07-084, dated January 18, 2008, to update the information marked by the black bars)

SYMPTOM

The RES headphones don't work in DVD mode but do work in AM/FM and CD modes.

PROBABLE CAUSE

There is a problem with the digital audio lead between the DVD player and the audio unit.

CORRECTIVE ACTION

Replace the digital audio lead.

PARTS INFORMATION

Digital Audio Lead:

Without navigation: P/N 39117-SHJ-A81,
H/C 8417644

With navigation: P/N 39117-SHJ-A90,
H/C 7708647

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 0101C8

Flat Rate Time: 0.7 hour

Failed Part: P/N 39117-SHJ-A81
H/C 8417644

Defect Code: 03214

Symptom Code: 01201

Template ID: 07-084A (without navigation)
07-084B (with navigation)

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

DIAGNOSIS

1. Turn on the audio unit, and check that the headphones work normally in AM/FM and CD mode.

Do the headphones work in AM/FM and CD mode?

Yes - Go to step 2.

No - Disregard this service bulletin, and continue with normal troubleshooting.

2. Play a known-good DVD, and check that the headphones work in DVD mode.

Do the headphones work in DVD mode?

Yes - It was an intermittent failure; the system is OK at this time.

No - Go to REPAIR PROCEDURE.

REPAIR PROCEDURE

1. Remove these components:
 - Dashboard Center Lower Cover
 - Refer to the Body section of the appropriate service manual, or
 - Online, enter keywords **LOWER COVER**, and select **Dashboard Center Lower Cover Removal/Installation** from the list.
 - Beverage Holder
 - Refer to the Body section of the appropriate service manual, or
 - Online, enter keyword **BEVERAGE**, and select **Beverage Holder Removal/Installation** from the list.
 - Audio Unit
 - Refer to the Body section of the appropriate service manual, or
 - Online, enter keywords **AUDIO REMOVAL**, and select **Audio Unit Removal/Installation** from the list.
 - DVD Player Unit
 - Refer to the Body section of the appropriate service manual, or
 - Online, enter keywords **DVD REMOVAL**, and select **DVD Player Unit Removal/Installation (with Rear Entertainment System)** from the list.

2. Detach the three clips, and remove the digital audio lead.

NOTE: Model with navigation is shown; other models are similar.



3. Install the new digital audio lead. Follow the routing of the original lead, and attach the three clips.
4. Reinstall all remaining parts.
5. Make sure the headphones work in AM/FM/CD and DVD modes.